

LRIT IDE

Service Status

1

A large, dark blue ocean wave with white foam is breaking, creating a powerful and dramatic background for the lower half of the slide.

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6 May 2014

LRIT IDE PROD Performance

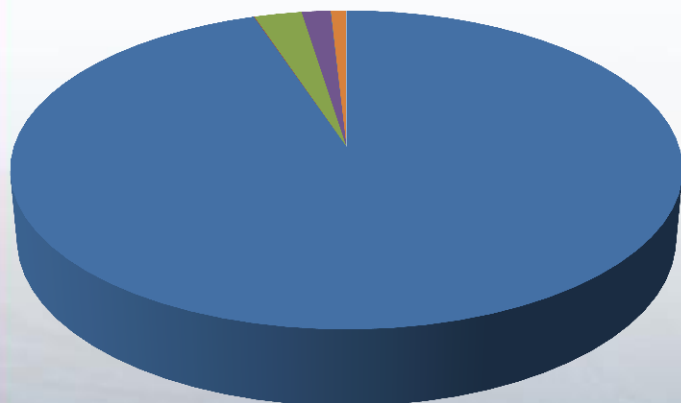
(1st Nov 2013 – 31st Mar 2014)

- Availability:
99.94%
- Processing time below 30 seconds:
99.99%
- Messages processed:
more than 6.2 million
- Helpdesk Support (LRIT User Community):
461 requests
- DC Testing Support:
Caribbean CDC, Isle of Man NDC, Japan NDC, Sierra Leone NDC

LRIT IDE PROD Statistics

(1st Nov 2013 – 31st Mar 2014)

Type	Number of Messages
Periodic Position Report	4737238
Polled Position Report	1640
SAR Position Report	131852
Position Request	79593
SAR Position Request	651
SAR SURPIC Request	43126
Total	4994100



- Periodic Position Report
- Polled Position Report
- SAR Position Report
- Position Request
- SAR Position Request
- SAR SURPIC Request

Incidents in PROD

(1st Nov 2013 – 31st Mar 2014)

- Relevant incidents:

One, VMware physical infrastructure

- Max. Continuous Downtime:

Two hours

- Business Continuity Facility Switchovers:

One

Exercises

(1st Nov 3013 – 31st Mar 2014)

- Maritime Support Services:
 - ✓ **All MSSOs Certified**
- 2nd Line Support (ICT 24/7 Contractor):
 - ✓ **Switchover to BCF: Two (DEVTEST & PROD)**
- DR IDE Operator (US Coast Guard):
 - ✓ **Failover/Failback: One**

Other Activities

- Audit 2013
 - ✓ **Notification mechanism**
- New software release
 - ✓ **Improvements in the web interface**
- LRIT Operational Governance Body
 - ✓ **Coordination role**

European Maritime Safety Agency

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